



Helping People. Changing Lives.

**community
Action**[®]

PARTNERSHIP

AMERICA'S POVERTY FIGHTING NETWORK

**Community Action Partnership
of San Bernardino County**

Overview

Agency Overview

- Family Development Program (FDP)
- Inland Empire Individual Development Accounts (IEIDA) Program
- Energy , Education and Environmental Services (EEES)
- Food Bank



The Promise

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

Vision

“Fulfilling the promise of Community Action—building healthy communities in the spirit of dignity and hope, free from poverty.”





Mission

Working in partnership with the San Bernardino County communities to support low-income residents in achieving self-sufficiency.

Primary Objectives

- To plan, develop and implement programs designed to alleviate poverty
- To function as an advocate for the poor
- To build community self-sufficiency and dignity for low-income people

Strategies used to achieve these objectives are:

SERVICE

- To develop and support local programs which meet the critical needs of the poor and have measurable success towards the elimination of poverty.

ADVOCACY

- To act as an advocate for the poor by making their needs and aspirations known to policy makers, and to mobilize both public and private resources on their behalf.

SELF-SUFFICIENCY

- To move families out of poverty through the implementation of programs which create jobs, education initiatives, case management services and information and referral.

Governance - Tripartite Boards

DEFINITION

“Tripartite” means “having three parts.” The Community Action Board (CAB) is structured to have representation in three sectors: Public, Private, and Low-income. CAB is comprised of 15 Members – five from each sector. All directors shall serve a term of three years.

REPRESENTATIVE of the POOR

- Selected in accordance with democratic procedures adequate to assure they are representatives of the poor in the area served.
- Must reside in the district they represent.
- Low-income residents of the district must have involvement in selection process.

PRIVATE SECTOR

- Selected by the Community Action Board from among persons representing community groups and interests such as but not limited to, business, industry, labor, religion, law enforcement, education or other major groups and interests in the community served.



PUBLIC SECTOR

- Selected by the Community Action Board from among elected public officials holding office on the date of selection.

Budget and Staffing

- CAPSBC's operating budget for 2007 was \$20.3 million.
- For 2008 operating budget is \$14.3 million. Funding is a combination of Federal and State, Public and Private Sector.
- Primary grant is the Community Services Block Grant (CSBG). For 2007, CAPSBC leveraged \$ 10.00 for every \$1 of CSBG funding.
- CAPSBC employs 123 individuals.



Family Development

Purpose

- To improve the quality of life for low-income families and individuals.
- To empower low-income clients to overcome barriers to self-sufficiency.
- To identify and provide resources to low-income families in the areas of affordable housing, employment, educational opportunities and self determination.
- To advocate for low-income families.

Vision: Empowering people to make positive life choices that lead to self-sufficiency.

Mission: To provide the tools and support needed to help people strengthen their families and their communities.

Services include:

- Case Management-Passport
- Emergency Assistance
- Transitional Housing
- Children/Youth Programs





Inland Empire Individual Development Accounts (IEIDA)

Purpose

- To provide the opportunity for medium to low-income individuals acquire one of three assets:
 - Purchase a Home
 - Continue Post-Secondary Education
 - Start a small business
- To assist medium to low-income individuals achieve economic self-sufficiency.

Services include:

- Provide Case-Management services to insure program guidance, support, and effective aftercare.
- Conduct monthly workshops on the following subjects:
 - Financial Literacy,
 - Small Business Entrepreneurship,
 - Homebuyer Education and
 - Life Skills
- Conduct community outreach to elevate the awareness of the E.I.T.C. program and provide referrals for income tax preparation.

Vision: Assisting medium to low-income working families to realize the dream of economic self-sufficiency.

Mission: To provide the opportunity for economic growth, achievement and success through education, positive reinforcement, and guidance.

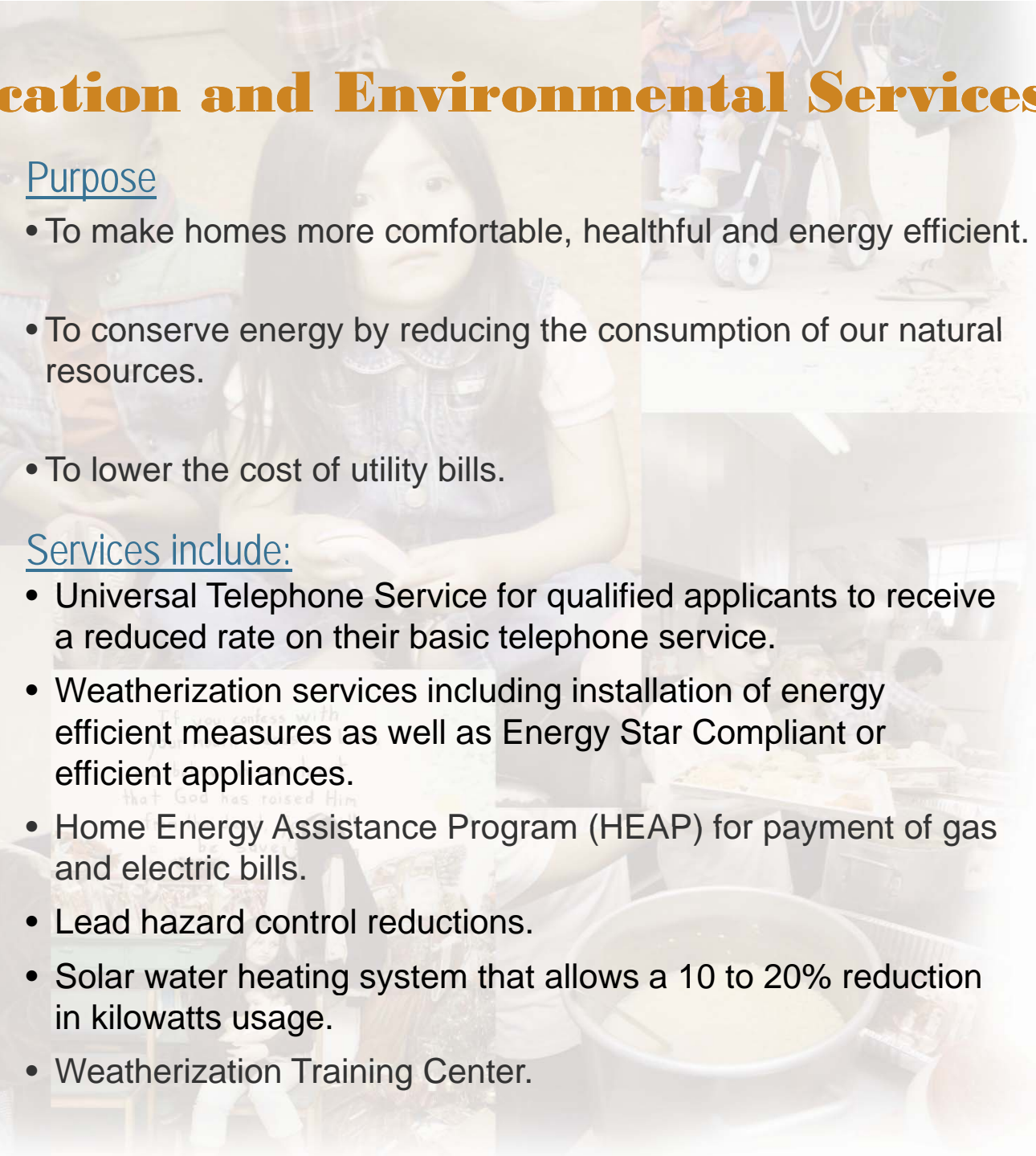


Energy, Education and Environmental Services

Purpose

- To make homes more comfortable, healthful and energy efficient.
- To conserve energy by reducing the consumption of our natural resources.
- To lower the cost of utility bills.

Services include:

- Universal Telephone Service for qualified applicants to receive a reduced rate on their basic telephone service.
 - Weatherization services including installation of energy efficient measures as well as Energy Star Compliant or efficient appliances.
 - Home Energy Assistance Program (HEAP) for payment of gas and electric bills.
 - Lead hazard control reductions.
 - Solar water heating system that allows a 10 to 20% reduction in kilowatts usage.
 - Weatherization Training Center.
- 

Vision: Providing environmentally safe homes through quality customer service and education to ensure a higher standard of living and hope for the future.

Mission: To support the low-income community through profit ventures, investments, conserving natural resources and expanding program assistance.



Food Bank

Purpose

- To maintain and supply a network of non-profit agencies with USDA commodities, surplus and salvaged food.
- To reduce the level of hunger in the county's low-income population, and improve the nutritional value of the diets of the clients.
- To distribute food with the assistance of over 1,000 volunteer task force.

Services include:

- Supplement the diets of a minimum of over 20,000 households monthly with USDA/Salvaged Foods through a network of 138 distribution sites.
- Distribute a minimum of 300,000 pounds of USDA and salvaged food each month.
- Supplement food for 22 soup kitchens to serve a minimum of 45,000 meals per month.

Vision: Every person should have access to nutritious food and be free from hunger.

Mission: To combat hunger and malnutrition by distributing food to the needy and to advocate for supportive policies and legislation that will eliminate hunger.

CAPSBC Strategic Plan

CAPSBC has completed the Strategic Planning process that will guide the organization in the next five years.



community action partnership of
sanbernardino county

COMMUNITY ACTION PARTNERSHIP OF SAN BERNARDINO COUNTY

Strategic Planning Framework

VISION

Fulfilling the promise of Community Action—building healthy communities in the spirit of dignity and hope, free from poverty.

MISSION

Working in partnership with the San Bernardino County communities to support low-income residents in achieving self-sufficiency.

GOALS

Goal 1: Focused Programs

CAPSBC focuses its programs and services to address critical barriers to self-sufficiency for low-income people.

Goal 2: Access

Low-income people in the County can access the broad range of services they need to achieve stability and become more self-sufficient.

Goal 3: Visibility

Low-income people, partner organizations, policy makers and the general public are knowledgeable about CAPSBC's mission and services.

Goal 4: Advocacy

CAPSBC is recognized throughout the County as a strong and effective advocate for low-income people.

Goal 5: Organizational Capacity

CAPSBC has enhanced organizational capacity to support its clients to achieve self-sufficiency.

STRATEGIC PRIORITIES

Strategic
Partnerships

CAPSBC
Branding

Policy
Advocacy

Programs
and Services

Funding

Performance
Measurement

Staff
Engagement

Board
Structure and
Composition

Organizational
Infrastructure

STRATEGIES

PERFORMANCE MEASURES

Strategic Plan Goals

Goal 1: Focused Programs - CAPSBC focuses its programs and services to address critical barriers to self-sufficiency for low-income people.

Goal 2: Access - Low-income people in the County of San Bernardino can access the broad range of services they need to achieve stability and become more self-sufficient.

Goal 3: Visibility - Low-income people, partner organizations, policy makers and the general public are knowledgeable about CAPSBC's mission and services.

Goal 4: Advocacy - CAPSBC is recognized throughout San Bernardino County as a strong and effective advocate for low-income people.

Goal 5: Organizational Capacity - CAPSBC has enhanced organizational capacity to support its clients to achieve self-sufficiency.

In Summary CAPSBC

- Serves the largest county in the continental United States – 20,167 square miles – and provides assistance to over 800,000 clients per year. CAPSBC is the only community action agency (CAA) in the county, one of approximately 1,100 nationwide.
- Community action is a unique and effective approach to addressing poverty because of its structure of a tripartite board, having representation of the public sector, private sector, and low-income community representatives. Community Action Agencies have five mandates:

Summary Continued . . .

- (1) to fight poverty;
 - (2) to promote self-sufficiency;
 - (3) to feed the hungry;
 - (4) to improve social services; and
 - (5) to engage the community and the private sector through all of its programs
- ❖ Each year, through all of its programs, CAPSBC is able to meet these challenges, as it has done over the past forty three years.